



**Dalmuir Park**  
Housing Association



## Interpreting Services

The Association will use an interpreting service to assist if required to provide information to a Housing applicant or tenant who cannot adequately communicate with the Association in English.

A number of organizations are available to use and can provide information in written form or arrange for an interpreter to interview the customer by appointment.

### CONTACTS

**Translation and Interpreting Services,**  
Edinburgh City Council, Central Library, George IV Bridge,  
Edinburgh, Tel: 0131-225-5584 Ext 216.

**Strathclyde Translation and Interpreting Services,**  
39 Napiershall Street, Glasgow, G20 6EZ, Tel: 0141-276 6850.

**Global Connections**  
Third Floor 180 Hope Street Glasgow, G2 2UE  
Email: [info@globalconnects.com](mailto:info@globalconnects.com)  
• Telephone: 0141 332 8889  
• Fax: 0141 332 8881  
<http://www.globalconnects.com/housing-association/>

West Dunbartonshire Council Policy and Diversity Officer can also advise about the provision of BME groups, activities and issues in the local area.

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We are committed to equality and diversity, valuing people's differences and aim to provide a service to all of our customers. We are happy to make any of our information available in other formats and languages. If you need this information in Braille, on audio tape, in large print or in a different language, please let us know. We will also be happy to arrange a sign or language interpreter on request. If you need any more help or advice, our staff will be happy to help.